



February 2016
Updated April 2016

CATCA Social Media Community Policy

Please read our Community Policy for guidelines on engaging with CATCA through our social media channels.

We welcome your comments at any time; however, given the need to manage resources, responses over social media will generally occur during regular National Office hours Monday to Friday, 8am-4pm est.

COMMUNITY POLICY (FACEBOOK)

- CATCA supports a positive and respectful online community.
- While we welcome and appreciate a diverse range of opinions, we ask that everyone be considerate - treat everyone with whom you are engaging in a respectful manner, including CATCA and its staff.
- CATCA will not engage in union business discussions through social media. The platforms are for generic Association and industry information.
- CATCA reserves the right to delete any comment it finds defamatory towards any of its staff, committees, Association member or the Association as a whole.
- CATCA reserves the right to delete, without notification, any objectionable content posted to the page.
 - Objectionable content includes, but is not limited to: personal attacks, harassment, threatening/defamatory/abusive/offensive/graphic/obscene/explicit/hateful/racist content or content that suggests or encourages illegal activity.
- Any individual who repeatedly violates the terms of this policy will be blocked from posting to the CATCA page and reported to Facebook and/or law enforcement.
- CATCA reserves the right to modify this policy at any time or to temporarily disable commenting for repeated violations of this policy.

Language

- All posts must be free of profanity, derogatory terms and obscenity.
- Any posts to the contrary will be deleted.

Spam

- Any posts with content that is deemed to be spam or are for commercial purposes will be deleted.

Trolls

- Any irrelevant comments that stray from the topic of the post, identical comments from the same user within the same post, identical comments from the same user in multiple posts etc. will be deleted
- Content making obviously false, libelous or unsubstantiated allegations will also be removed.

Protect your privacy (and the privacy of others)

- Do not include any personal information in your posts such as email addresses or phone numbers.
- If we require further information to contact you, we will request a conversation through private messages.
- Facebook is a third party service provider that is collecting, storing, and managing your personal information whenever you access and use Facebook. Please refer to Facebook's terms of service.
- CATCA has no control over how Facebook handles your personal information.